



Marcus began as a Sales Associate in October 2021. He works behind the counter, greets customers and takes their orders. When beginning his shift, Marcus performs many different tasks to get the store ready for customers, including stocking and displaying fresh cookies, filling topping containers, placing fresh cones and waffle bowls on display, stocking ice cream, sanitizing tables, decorating cookie cake slices, and stocking cookies on display.

Marcus loves the variety of job tasks that he is given each shift. Whether it's decorating cookie cake slices, taking orders from customers, or scooping cookie dough onto trays, Marcus loves that each job shift looks different and that he is able to use a variety of skills each day. Marcus also loves the people he works with and has been able to form natural support within all of his coworkers.





When starting his job, Marcus struggled with confidence and often struggled to effectively advocate for his needs. However, with experience, Marcus has grown in confidence and has become fully independent with his job tasks. Marcus' goal for the future is to continue working with Great American Cookies and hopes to eventually work up to having more hours on his schedule. **Stay Tuned!**





